



Featherbed Homecare Fees for live in care - All agency fees are subject to 20% VAT

Registration Fee – £ 100 - this is an initial non-refundable fee which covers the registration of a single client or a couple requiring either permanent or occasional live in respite care. The fee is payable once the agency has been asked to find a suitable carer.

Live in Agency Fees per week – Once a live in carer is placed with a client the following weekly placement fee is charged.

The full-time placement fee is reduced if the placement continues after four weeks.

Full-time live-in care or nights first 4 weeks	£120	per week
After 4 weeks	£110	per week
Additional live in or night care	£60	per week
5 days per week, full fees apply	£110	per week
4 days per week	£90	per week
3 days per week	£75	per week
2 days per week	£50	per week
1 day per week	£30	per week

- **The Agency Fee** – This is invoiced on the 26th of each month, one month in advance and settlement is required within 14 days.
- **Overdue Surcharge** – After 14 days of an invoice date a surcharge of £20 will be added to any unpaid accounts.
- **Cancellation** – 30 days written notice is required.
- **Release Fee** - £3,000 **non-refundable** – payable when the service is cancelled, and the carer is retained by the client. *Once a carer is retained by a client and the release fee has been paid the carer will be removed from the agency register. The agency will not be liable for any loss, damage, or expenses once the carer is retained by the client on a private basis. If the carer decides to leave the client at any time no refund of the release fee will be payable.*

Please refer to the agency's full terms and conditions

Carer rates are shown overleaf

Fee review January 2024

Carer daily rates

Below are our suggested daily rates a carer will expect to receive. The rate depends on the level of care a person or persons require.

1 client	from £110 per day
2 clients	from £130 per day
Waking nights –	the same as the day rate
Sleepovers –	from £95 per night
Disturbed nights – when a live in carer needs to attend to a client more than a couple of times during the night -	£10 for each disturbance.

Total weekly cost for full-time live-in care

Depending on the carer's daily rate, the list below shows the weekly cost, **including the agency placement fee.** (Excludes travel costs and food allowance)

Carer's daily rate	Total weekly rate including VAT and agency fee.		
£110	£902	first 4 weeks	£914
£115	£937	“ “	£949
£120	£972	“ “	£984
£125	£1007	“ “	£1019
£130	£1042	“ “	£1054

Further information

- Carers are self – employed and are paid directly by the client. They will produce their own invoices and receipt them accordingly.
- All duties, terms and conditions including food allowance and travel costs should be discussed and agreed between the client and carer before the placement commences.
- Carers expect to have a minimum of two hours off duty each day where they can leave the client's home. If a client cannot be left alone then cover would need to be sought.
The agency is unable to supply part time day care
- Bank Holidays – Double time is expected for all statutory UK bank holidays.
- Travel Expenses – The carer will expect their full travel costs to be paid by the client. This is for one way travel **to** the client's home only.
- If a carer uses their own car for client's errands / trips /appointments etc. the suggested minimum mileage rate is 45p per mile.